

AUTO-CLAIM CAR INSURANCE USING DEEP LEARNING

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Abstract- Vehicle damage identification is a vital stage in filing a claim for vehicle insurance after an accident. Damage detection is often carried out by the insurance company following an accident by dispatching a surveyor. After the accident, the at-fault driver, customer, or rental company should notify the insurance company, then call the police and file a police report, take photographs as proof, and submit all of their documents to the insurance company. After this lengthy process, the insurance company will send a surveyor to inspect your accident. As a result, this process takes a long time, and surveyors may deceive you or make mistakes during the survey. As a result, we've simplified the procedure. Our initiative will assist the guilty driver in calculating assessment and the cost of recovery.

We do this through image processing, which aids in the identification of images after training. As we all know, CNN excels in image processing (Convolution neural network). During this process, the responsible driver will snap photographs and send them to our website, where they will be processed. It will check the location of the damage, the degree of the damage, and determine the approximate amount that the driver or rental industry can claim.

Keywords- Face Recognition, CNN, Human Emotions.

I. INTRODUCTION

Claim leakage is a term used to describe the difference between the optimal and actual settlement of a claim in the vehicle insurance industry. We assist negligent drivers and rental companies in determining the amount of compensation they are entitled to simply by uploading photos of their damaged vehicles. We also wish to assist insurance companies by saving time for them for this challenge, we are utilizing CNN (Convolutional Neural Network). CNN is excellent at image processing, with an accuracy rate of over 80%. We're bringing the damaged car photographs to CNN for training. Because datasets for training CNN are particularly scarce, we used the internet to compile a data collection of wrecked cars. And, according to CNN, we can determine whether it's a car or not, as well as the vehicle manufacturer and year of manufacture. Image processing aids in determining the location and severity of damage. The severity of the damage aids us in estimating the claim amount.

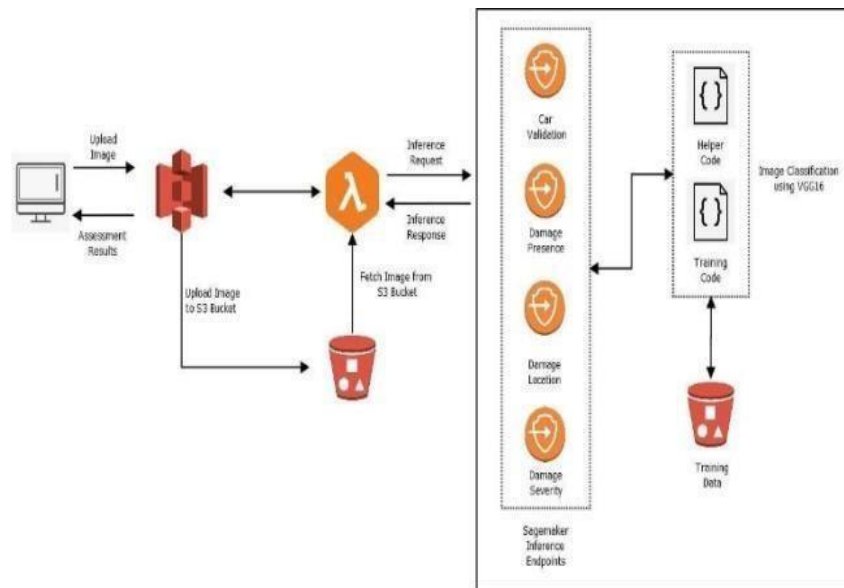


Fig1. Car Validation Process

LITERATURE SURVEY

Numerous research on the identification of car damage have been conducted. The bulk of them employ one of these pre-trained models for feature extraction and categorization. They employ transfer learning to evaluate the advantages of available object recognition models [1]. It uses Convolutional Neural Networks (CNNs) to estimate the level of damage to damaged car images.

According to [3,] an end-to-end system based on transfer learning and CNN models on an ImageNet dataset could accomplish various tasks such as localization and detection, but not damage assessment.

VGG16 and VGG19, deep learning-based algorithms for automobile damage detection and evaluation, are applied to real-world datasets in reference to [7]. VGG19 is more accurate than VGG16, according to their research, with a 95 percent accuracy rate.

It [8] is mostly concerned with the classification of automobile damage. They applied a few deep learning approaches, including CNN training from random initialization, Convolution Autoencoder pre-training, supervised fine tuning, and transfer learning. They used models that had been pre-trained on a vast and diverse dataset to avoid overfitting and find some crucial aspects due to the limitations of our dataset. They used a cutting-edge YOLO object detection model to locate the fault, earning the highest possible map rating of 77.68 on the entire testing dataset. In order to provide a more reliable assessment of vehicle injuries, they also provide a pipeline that always integrates the categorization and recognition duties.

II. OBJECTIVES

Following are the primary objective of this project:

1. *Install a vehicle damage detecting system that is automatic.*
2. *Obtain a trustworthy appraisal calculation methodology*
3. *To use deep learning based on AI for picture processing.*
4. *Create a prototype that can be employed on a large basis.*

The following are the grounds for selecting the aforementioned topic for this project:

1. *To make it easier to spot vehicle damage during an insurance inspection.*
2. *To shorten the time, it takes to calculate damage.*
3. *To provide drivers with a basic cost estimate for damage repair.*
4. *To comprehend the usage of Deep Learning in the field of damage detection for picture processing.*

METHODOLOGY

We generate our own data collection that includes photographs of various types of car damage because there is no publicly available dataset for vehicle damage classification. Bump, rod, door, glass fractures, head light breakage, tail lamp breakage, scratching, and cracking are all examples of frequent damage. Additionally, we have gathered photos that are categorized as non-abrasive. The photographs were gathered from the internet and then customized. Data augmentation It is well known that enlarging the database with transformed photos improves the separator's normal operation. [6]

As a result, use performance to grow the database. By mixing it with a random rotation and a horizontal rotation roughly five

times the database was randomly partitioned for the classification research. 80 percent was utilised for training, while the remaining 20 percent was used for testing.

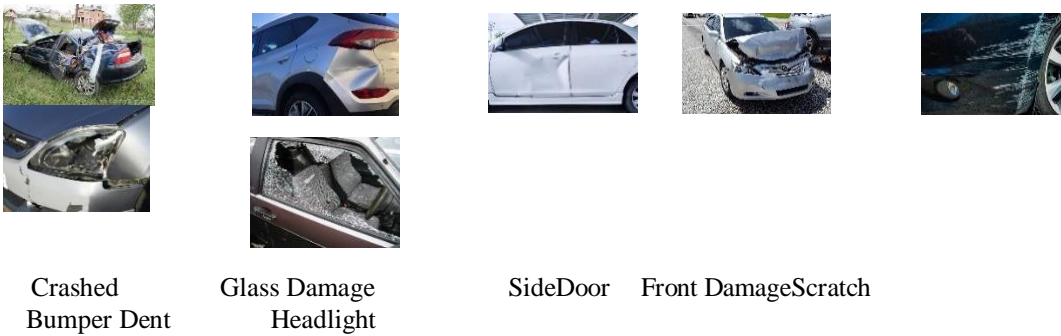


Fig2. Samples Of Cars Damaged Locations

Classification of the Damages:

Following the uploading of images by the negligent driver or the rental industry, damage classification is performed.

A. Finding a car:

It will compare the data to the automobile data set to see if it is a car or not. If we upload a picture of a car, it will move on to the next phase; if we upload a picture of a bike or any other vehicle, such as a bus, it will stop the process. It will demonstrate that the output is not a car.

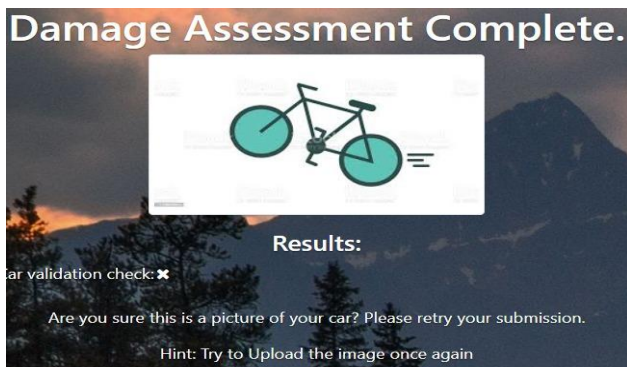


Fig3. Validating Car Or Not

B. Finding that it's damaged or not:

It will examine whether the automobile is damaged after validating that it is a car. It will compare the data set of not damaged automobiles to the data set of not damaged cars and, if they match, it will display the result as "car is not damaged."

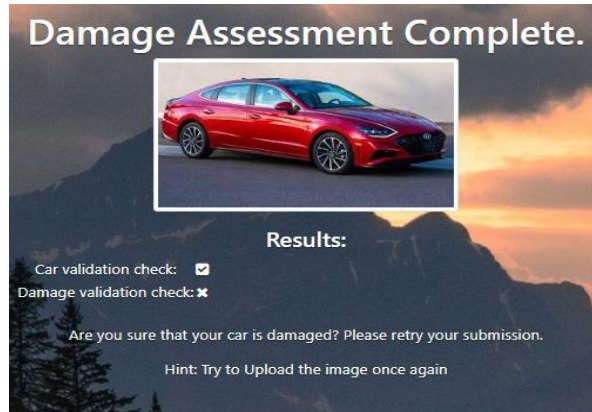


Fig4. Validating Damages Or Not

C. Finding damage location:

After determining that it is damaged, the second process will determine where the damage is located. It doesn't matter if it's a bumper, window, or mirror. It will locate the position and display it as front bumper if the front bumper is damaged, and similarly for all other parts.



Fig5. Validating Damage Location

D. Severity of damage:

It will assess the severity of the damage after locating the spot. There are three types of severity in this category.

- a. Extremely severe harm
- b. Damage of moderate severity
- c. Damage is not severe.

1. Heavy severity of damage:

In severe damage scenarios, the damage should be severe; for example, if the front side of the car is completely destroyed, the damage will be severe.



2. Medium severity of damage:

If it is considerably damaged, such as if the side door is broken, it will be classified as moderate damage.



3. Low severity of damage:

Only scratches, mirror damage, glass damage, and other minor problems will be visible.



E. Estimation of claiming amount:

It will estimate the amount that a guilty driver or rental industry can claim after discovering the location and severity.



III. Transfer Learning:

When there was less data label on the transfer reading, the findings were positive. During the transfer Information from a source function is passed to the target function in a learning system. The notion is that some information is unique to each domain, while other information can be shared across domains to help improve focused performance or activity. When the target source and target domain are unrelated, however, the transfer of force may be ineffective and lead to malevolent behavior. We employ CNN models from the Imagenet database in our case. We believe the transfer to be very useful because the Imagenet database contains an automobile as a Class, which we strongly recommend by trying numerous pre-trained models. ImageNet has a section called. The output of the Target function feature, i.e. photographs of motor vehicle injuries, is the pre-trained model. We subtract feature vectors from each network after inserting photographs of car injuries. Following that, we instruct line planning on these aspects. We experimented with it in two phases: SVM line and Softmax. In the event of a line, the charge C value is set to 1 for all tests in the SVM. We employed the Adadelta optimization strategy and entropy losses in the Softmax classifier. The key was trained for 100 epochs, and the best efficient model was chosen by category. We also train line dividers in extra feature sets because augmentation of data makes categorization easier in general. Table III displays the precision, accuracy, and memory of these pre-trained models.

Resnet is clearly the most successful of all the previously trained models. In most circumstances, adding data enhances performance. During testing, it was discovered that the Softmax separator is more effective and faster to train than line SVM.

Surprisingly, the well-trained Google Net model, which was well-designed utilising a car database, performed poorly. It demonstrates that simply car-related elements may be less valuable effective at recognising different sorts of damage. This effect could cause autoencoder-based system failure. In a distribution of extensive and variable input data, emphasizes the effective representation of the learned element. The ambiguity between the 'har' and the 'non-damage' categories appears to be the key to determining the wrong. This is understandable given that component damage usually only affects a tiny portion of the image, making identification difficult even for the viewer.

V. Conclusion:

We trained CNN by collecting datasets on the internet that are not publicly available. We presented a comprehensive study based on automotive damage after training the CNN. We tried a variety of Deep Learning methodologies, including CNN training from random launches, pre-Convolution Autoencoder training with strong supervised tuning, and transfer learning. We've discovered that the transfer reading has been really effective. We also recognise that only some vehicle attributes may be useful in determining damage classification. As a result, the height of the feature representation learned in a large training set is highlighted.

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