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The Use of Online Collaboration Tools for Employee Volunteering

A Case Study of IBM's CSC Program

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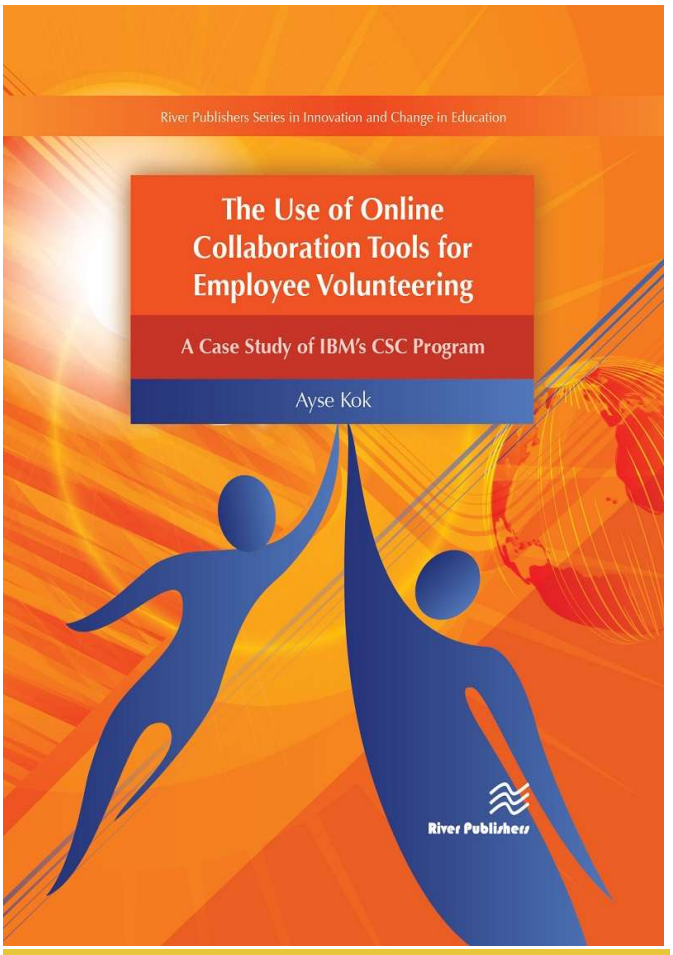
The digital age has introduced a deeper sense of connectivity in business environments. By relying more heavily on current technologies, organizations now experience more effective communication and opportunities for collaboration between individuals.

The Use of Online Collaboration Tools for Employee Volunteering is one of the latest scholarly research works on the design and implementation of e-collaboration technology in a workplace setting. Featuring extensive coverage on a range of topics relating to the benefits and challenges of these tools, this book is an essential reference source for students, researchers, and practitioners seeking relevant research on the use of digital spaces within organizational contexts.

Technical topics discussed in the book include: .

- Communities of Practice (CoP)
- E-Collaborative Learning
- Computer-supported collaborative learning
- Social Networking Sites
- Web-Based Learning



River Publishers Series in Innovation and Change in Education - Cross-cultural Perspective

ISBN: 9788793379176
e-ISBN: 9788793379169
Available From: March 2016
Price: € 70.00 $ 86.99

KEYWORDS:
Social networks, digital collaboration, learning networks, informal learning, employee volunteering, computer-supported collaborative learning

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